

Updated Services & Accommodation Guide (due to COVID-19)

This guide has been prepared by VolunteeringACT. Our Community Info Hub services are accessible via phone and email.

Info Line [02 6248 7988](tel:0262487988) (9am-5pm, Monday-Friday)

Email info@volunteeringact.org.au

Visit www.communityinfohub.org.au to find more community services in the Canberra Region.

** Please note that during the COVID-19 pandemic all services are subject to change with late notice.

** Information in this guide is current as 25th October 2021

Free Meals, Laundry & Showers

Free Meals

Monday

7:30am-8:30am **Take-Away Breakfast Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness. **Take-away hot drinks** served during Community Hub Hours (9am-2pm)

10am-1pm **Take-Away Meal St Benedict's Community Centre** Cnr Anne St and Brigalow St, Karabar, Queanbeyan

12pm-1pm **Take-Away Meal Blue Door Veranda Café** Ainslie Village, Quick St, Campbell

12pm-1pm **Take-Away Lunch Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Meeting room 1, Genge St, City. Provided by Australian Red Cross

Tuesday

7:30am-8:30am **Take-Away Breakfast Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness. **Take-away hot drinks** served during Community Hub Hours (9am-2pm)

10am-1pm **Take-Away Meal St Benedict's Community Centre** Cnr Anne St and Brigalow St, Karabar, Queanbeyan

12pm-1pm **Take-Away Meal Blue Door Veranda Café** Ainslie Village, Quick St, Campbell

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Meeting room 1, Genge St, City. Provided by Australian Red Cross

Wednesday

7:30am-8:30am **Take-Away Breakfast Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness. **Take-away hot drinks** served during Community Hub Hours (9am-2pm)

10am-1pm **Take-Away Meal St Benedict's Community Centre** Cnr Anne St and Brigalow St, Karabar, Queanbeyan

12pm-1pm **Take-Away Meal Blue Door Veranda Café** Ainslie Village, Quick St, Campbell

12pm-1pm **Take-Away Lunch Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Meeting room 1, Genge St, City. Provided by Hare Krishna Food for Life Program Canberra

Thursday

7:30am-8:30am **Take-Away Breakfast Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness. **Take-away hot drinks** served during Community Hub Hours (9am-2pm)

12pm-1pm **Take-Away Meal Blue Door Veranda Café** Ainslie Village, Quick St, Campbell

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Meeting room 1, Genge St, City. Provided by Australian Red Cross

Friday

7:30am-8:30am **Take-Away Breakfast Early Morning Centre** City Uniting Church, 69 Northbourne Ave. For people experiencing, or at risk of homelessness. **Take-away hot drinks** served during Community Hub Hours (9am-2pm)

10am-1pm **Take-Away Meal St Benedict's Community Centre** Cnr Anne St and Brigalow St, Karabar, Queanbeyan

12pm-1pm **Take-Away Meal Blue Door Veranda Café** Ainslie Village, Quick St, Campbell

12pm-3pm **Take-Away Lunch Griffin Centre** Meeting room 1, Genge St, City. Provided by Stasia's Soup Kitchen. Hours subject to change

Saturday

9am-1pm **Take-Away Morning Tea Early Morning Centre** City Uniting Church, 69 Northbourne Ave.

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Griffin Centre Meeting room 1, Genge St, City. Provided by Hare Krishna Food for Life Program Canberra

Sunday

9am-1pm **Take-Away Morning Tea Early Morning Centre** City Uniting Church, 69 Northbourne Ave.

4:30pm-5:30pm **Take-Away Meal Griffin Centre** Griffin Centre Meeting room 1, Genge St, City. Provided by Australian Red Cross

Free Mobile Laundry – Orange Sky (07 3067 5800)

Monday

9am-11am **Early Morning Centre**, 69 Northbourne Ave, Canberra CBD

1pm-3pm **Vinnies Oaks Estate**, Unit 6, 20 George St, Oaks Estate

6.30pm-8.30pm **Dickson Medical Walk-In Centre**, 111 Dickson Pl, Dickson

Tuesday

9.30am-11.30am **Blue Door Centre (Ainslie Village)**, 23 Quick St, Campbell

1.30pm-3.30pm **Communities@Work Gungahlin**, 47 Ernest Cavanagh St, Gungahlin

6pm-8pm **Winter Lodge (Ainslie Village)**, 23 Quick St, Campbell

Wednesday

10am-12pm, **St Benedict's Community Centre**, Cnr Anne St, and Brigalow St, Karabar, Queanbeyan

2pm-4pm, **Havelock House**, 85 Northbourne Ave, Turner

Thursday

9am-11am **Communities@Work Tuggeranong**, 245 Cowlshaw St, Greenway

4pm-6pm **Red Cross Roadhouse**, Narellan St, Civic

Friday

11am-1pm **St John's Care**, 45 Constitution Ave, Reid

4.30pm-6.30pm fortnightly **Aboriginal Tent Embassy**, King George Terrace, Parkes

Saturday

1pm-3pm **Holly Cross Tuckerbox**, 202 Antill St, Hackett

Sunday

10.30am-12.30pm **HOME in Queanbeyan**, 284 Crawford St, Queanbeyan

4.00pm-6pm **Red Cross Roadhouse**, Narellan St, Civic

Free Showers

Monday-Friday

9am-11am **Early Morning Centre**, 69 Northbourne Ave, City. Ph: 6247 5041. Only one person allowed in the building at a time.

St Vincent de Paul Night Patrol Van

Monday-Sunday

7pm-7.15pm **Dickson Library**

7.30pm-7.45pm **Civic - City Walk McDonalds**

Vinnies night patrol is continuing to support the community of Canberra by operating a mobile outreach service, offering refreshments and friendly faces to people on the streets, seven nights a week. This service is operating with covid-safe measures in place including the use of facemasks, hand sanitation, physical distancing, and the use of the Check-in Canberra app, where possible.

Short Stay and Low-Cost Accommodation

Crisis Accommodation

OneLink

1800 176 468

Phone support service hours: Mon-Fri 8am-6pm, Sat-Sun 12:30pm-5pm. Ground Floor, Nature Conservation House cnr Emu Bank & Benjamin Way, Belconnen.

OneLink provides information and connections for support services in the ACT, including services for families and young people, and services for people who are homeless or at risk of homelessness. For an interpreter service, please call the Telephone Interpreter Service at 131 450 and ask them to call OneLink on 1800 176 468.

Free Safe Sleeps

Canberra Sleepbus (Pink)

Fri-Sun nights. Boarding is between 8.30pm-10pm. Located at Tuggeranong Uniting Church, 17 Comrie Street Wanniasa (next to the Erindale Centre) on Friday, Saturday, and Sunday nights. The bus provides a safe night's sleep for women, girls, and children, together with their pets. The service is free, and no questions asked. Boarding is at 8.30pm to 10pm and unloading about 7.30am the next morning. The bus sleeps 20 people and is women only.

Queanbeyan Sleepbus (Blue)

Fri-Mon nights. Boarding is between 8.30pm-10pm. Located at 1 Farrer Place, Queanbeyan (behind the visitor's centre in the main street of Queanbeyan, opposite the police station) on Friday, Saturday, Sunday and Monday nights. The bus provides a safe night's sleep for men, women, and children. The service is free, and no questions asked. Boarding is at 8.30pm to 10pm and unloading about 7.30am the next morning. The bus sleeps 14 people together with their pets.

Hostels

Canberra City Youth Hostel (YHA)

6248 9155

Email: stay@yha.com.au

7 Akuna St, Canberra. Shared rooms from \$38 per person per night, private room with ensuite from \$96.90 per night and family rooms from \$123.50 per room per night.

Caravan Parks

Eaglehawk Holiday Park

6241 6411

Mon-Fri 9am-6pm. 1246 Federal Highway, Sutton. 1-bedroom villa from \$135.00. 2-bedroom from \$150 per night.

Crestview Tourist Park

6297 2443 | +61 2 6297 2443 (International)

Mon-Sun 8am-6pm. 81 Donald Rd, Queanbeyan. Cabin Studios ensuite: Double/Single from \$115 per night. Family Cabin from \$165. 2 bed villas from \$185 per night. 3 bed villas from \$265.

Southside Village Caravan Park

6280 6176

250 Canberra Ave, Fyshwick. Unpowered campsites from \$35 per night (maximum stay 14 days). Short to medium term cabins \$290-\$370 per week via rental application (2 weeks bond + 2 weeks rent in advance) minimum 4 weeks stay.

Hotels/Motels

Lyneham Motor Inn

6249 6855

39 Mouat St Lyneham. Standard room from \$108 per night.

Red Cedars Motel

6241 1888

11 Aspinall St, Watson. Standard family room from \$129 per night, standard room from \$129 per night.

Parkway Motel

6297 1411

8 Lowe St, Queanbeyan. Double room from \$105 per night, family room from \$175 per night.

Kingston Hotel

6295 0123

73 Canberra Ave, Griffith. Room weekly only. \$220 per week minimum stay 1 week. Key deposit \$200. No bookings taken via telephone, in person enquiries only.

Ibis Budget Canberra

6253 9020

15 Tay St, Watson. Double room from \$89 per night, triple room from \$95 per night - check online for current prices.

Camping Grounds

EPIC Camping Facilities

6205 5230

Corner of Flemington Road and Northbourne Avenue, Mitchell. Bookings required in advance. Powered sites from \$40, unpowered \$35 per night for 2 people (extra person \$5 per night) Bookings essential.

ACT Forests – Camping sites

13 22 81

Sites are located some distance from central Canberra. Own transport and camping equipment required. Cost dependent on the number of people. Blue Range, Honeysuckle, Woods Reserve, Mt Clear, Cotter and Northern Border campgrounds are now open. Book online <https://book.bookeasy.com/agent/act-parks-andconservation-service/6741963/>

Maximum occupancy restrictions are in place across all campsites in line with latest ACT COVID-19 health advice. Any gatherings held on site will also need to adhere to the ACT's restrictions on gatherings which are limited to a maximum of 25 people. At Cotter campground, all facilities will be cleaned daily. All other campsites will be cleaned after bookings. All visitors must comply with current physical distancing and hygiene requirements.

- **Blue Range Campground**

Blue Range Recreation area, Blue Range Rd, Coree ACT (Uriarra Forest). Per campsite per night: \$10 per person; \$6.50 for students and concession holders; \$8 for seniors; children under 15 years free. Hut Hire: \$65 per night up to 6 people. Dogs on leash in campsite.

- **Honeysuckle Campground**

Honeysuckle Creek Tracking Station, 244 Apollo Rd, Tennant ACT. Per campsite per night: \$10 per person; \$6.50 for students and concession holders; \$8 for seniors; children under 15 years free.

- **Woods Reserve Campground**

Corin Rd, Paddy's River ACT. Per campsite per night: \$15 per person; \$12 for Senior Card holders; \$10 for concessions/students; children under 15 years free.

- **Mt Clear Campground**

Located 47km from Tharwa on Boboyan Road. Per campsite per night: \$6 per person; \$5 for Senior Card holders; \$4 for concessions/students; children under 15 years free.

- **Northern Border Campground**

Bush Camping site, no vehicle access. Per campsite per night: \$6 per person; \$5 for Senior Card holders; \$4 for concessions/students; children under 15 years free.

- **Cotter Campground**

1691 Cotter Rd, Stromlo. Per night: \$15 per person; \$12 for Senior Card holders; \$10 for concessions/students. Children under 15 free.

- **Kowen Forrest**

Kowen Forest Pine Plantation off Sutton Rd. Per campsite per night: \$10 pp, child under 15 years free. Seniors: \$8. Concessions: \$6.50. Permit required, bookings essential. Dogs on leash.

Contact Namadgi Visitor Centre on 6237 5307 with any queries. Open Mon-Fri 9am-4pm, Weekends/Public Holidays 9am-4:30pm.