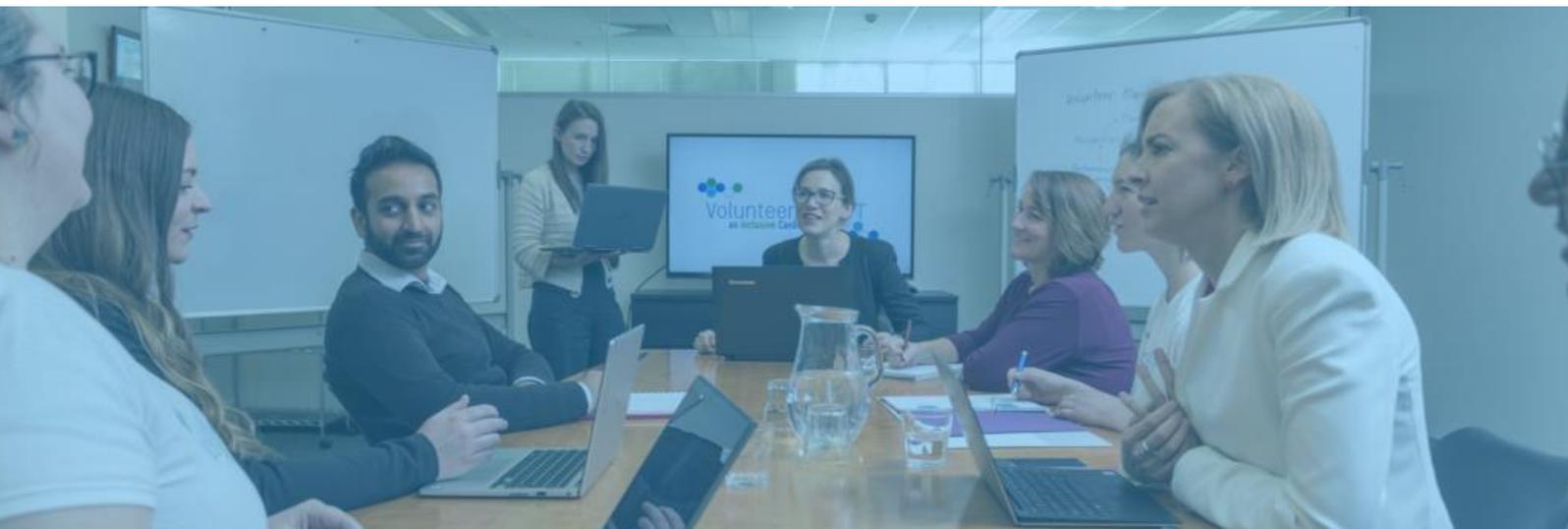


Volunteering SYMPOSIUM 2021

Symposium Guide

Tuesday 18 May 2021



Welcome

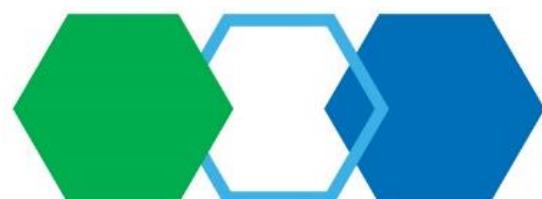
The 2021 Volunteering Symposium is a free, full-day professional development opportunity dedicated to Managers and Coordinators of Volunteers, followed by an evening session for current and aspiring Board and Committee Members.

Over four sessions, delivered by industry professionals, Managers and Coordinators of Volunteers will learn how volunteer management practices have been adapted over the past 18 months and how we can work together to support a strong future for volunteering in our city.

Immediately following our one-day Symposium we will be hosting an after-hours session on Not-for-Profit Board Governance. This session is open to all current and aspiring Board Directors and will take you through everything you need to know about being an effective director.

This Symposium Guide includes a schedule for the day, as well as a biography of each speaker and synopsis of their session.

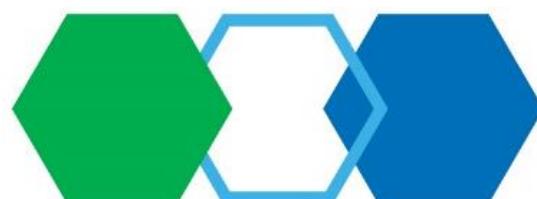
VolunteeringACT would like to acknowledge the ACT Government for their support of the 2021 Volunteering Symposium. Thanks to their generous support through a COVID-19 Rapid Response Grant attendance at the Symposium has been completely subsidised.



Schedule

Day Session: For Managers and Coordinators of Volunteers	
9:00am – 9:15am	Jean Giese (CEO) <i>VolunteeringACT</i> CEO Welcome
9:15am – 9:25am	Violet Sheridan <i>Traditional Owners Aboriginal Corporation</i> Welcome to Country
9:25am – 9:30am	Minister Emma Davidson Minister's Address
9:30am – 10:15am	Mark Pearce (CEO) <i>Volunteering Australia</i> COVID-19 and Volunteer Involvement
10:15am	<i>Morning Tea</i>
10:30am – 12:30pm	Heidi Prowse (CEO) <i>Mental Illness Education ACT (MIEACT)</i> How to Co-Design a Mentally Healthy Volunteer Engagement Framework
12:30pm	<i>Lunch</i>
1:15pm – 2:45pm	Mae Tanner <i>Not-for-profit Law</i> Managing Legal Risk with a Diverse Volunteer Workforce
2:45pm	<i>Afternoon Tea</i>
3:00pm – 5:00pm	Rob Jackson <i>Rob Jackson Consulting</i> Preparing for the Future of Volunteer Management

Evening Session: For Board and Committee Members	
5:30pm – 5:40pm	Jean Giese (CEO) <i>VolunteeringACT</i> CEO Welcome
5:40pm – 7:00pm	Sharon Winks <i>Galent Management Consulting</i> NFP Board Governance in Practice





Jean Giese

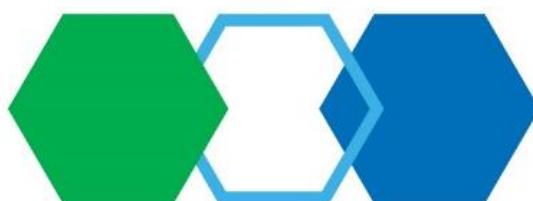
CEO, VolunteeringACT

9:00am – 9:30am

Jean Giese has worked in senior roles in the community industry for over a decade and has a wealth of experience in designing, delivering, and evaluating projects and collaborations that foster inclusion. She passionately advocates that inclusion is fostered through reducing barriers to participation in volunteering and access to community information. Outside her role as CEO, Jean is an avid volunteer, as a Board Director, MC, and trivia host extraordinaire. Jean is a Graduate of the Australian Institute of Company Directors, has a Bachelor of International Relations and a range of industry specific qualifications.

CEO Welcome

Jean will welcome all attendees to the 2021 Volunteering Symposium, providing an overview of the day. During this time, Ngunnawal Elder Violet Sheridan will also provide a Welcome to Country and Minister Emma Davidson will provide a Minister's Address.





Mark Pearce

CEO, Volunteering Australia

9:30am – 10:15am

Mark was appointed Chief Executive Officer of Volunteering Australia in September 2020 after serving almost 18 months as Deputy Chair of the national peak body, and following an extensive career in investment banking with JBWere, Goldman Sachs, Macquarie Bank, and NAB Capital Markets. As a passionate believer in the power of volunteering to transform lives, Mark is committed to building strong partnerships with corporate and philanthropic Australia, and the federal government to better support, resource and grow the volunteering eco-system.

Mark is Deputy Chair of Australia's leading animal protection organisation, Animals Australia and serves as a non-executive director of a food technology company dedicated to improving lives of people in remote and regional Australia.

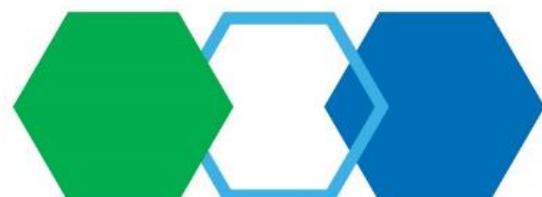
Mark holds a BSc. Politics and International Relations (Hons.), a Grad. Cert. in Human Rights and is currently studying for an Masters degree in Public Policy at ANU.

COVID-19 and Volunteer Involvement

Volunteering was significantly impacted by the COVID-19 pandemic. To better understand this impact Volunteering Australia conducted a series of research projects, including:

- Sector surveys during the height of the pandemic and at the start of 2021, which highlighted the varied impacts of COVID-19 on the ability for organisations to involve volunteers; and,
- Research by the Australian National University Centre for Social Research and Methods, which provided a snapshot of the experience of volunteering during COVID-19.

This session will take attendees through the research findings to explore how the volunteering landscape has changed and how we can leverage the events of 2020 to further enhance the pivotal role volunteers play in creating a more connected, diverse, and resilient Australia.





Heidi Prowse

CEO, Mental Illness and Education ACT

10:30am – 12:30pm

A woman of enormous capacity, tenacity and integrity, Heidi is a multi award-winning community leader with over 10 years transforming the NFP sector. As the CEO of Mental Illness Education ACT (MIEACT), Heidi leads the ACT's primary mental health and well-being education provider supporting schools and workplaces to create mentally healthy environments for all, delivered by a volunteer workforce who have a lived experience of mental illness.

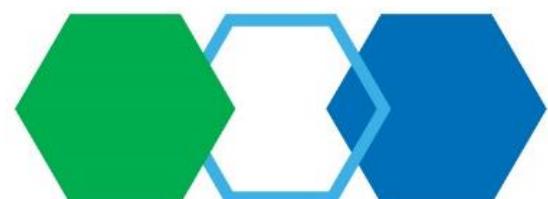
Heidi has been an active volunteer for most of her life. She co-founded Canberra's Cystic Fibrosis 6500 Santa Speedo Shuffle with her husband and raised over \$500,000 to support local families living with the condition. In her spare time, you will find her court-side coaching various netball teams of all ages and as the President of South Canberra Netball.

How to Codesign a Mentally Healthy Volunteering Engagement Framework

Participating in community volunteering has a positive impact on an individual's recovery journey. Individuals choose to participate in volunteering roles for a variety of reasons and it is important to create safe environments for both volunteers and those supporting them.

In 2019, MIEACT embarked on a co-design project to improve the way we recruit, train, engage and support our Volunteer Educators whose role is to deliver mental health education programs in the community. Our volunteers share their own powerful stories of living with or caring for someone with a mental illness. The focus of the framework is to be recovery orientated and trauma informed that also meets the Nationals Standards for Volunteer Involvement. Our approach has seen a significant increase in volunteer satisfaction and engagement rates.

This session takes participants through the framework and how to commence their own journey to focusing on mental health in volunteer engagement.





Mae Tanner

Not-for-profit Law
1:15pm – 2:45pm

Mae joined Not-for-profit Law as a lawyer and trainer in 2016. Mae has over ten years' experience in legal practice – including as a commercial lawyer in Australia and as a legal advisor working internationally with NGOs, government bodies and the United Nations on governance and regulatory issues. Mae has a Masters in Human Rights and has been an active volunteer in the not-for-profit sector.

Previously a board member for a Canberra based international aid organisation, more recently Mae has worked with a global group to establish an association of human rights advocates and activists and volunteered at the Asylum Seeker Resource Centre's Human Rights Clinic in Melbourne.

Managing Legal Risk with a Diverse Volunteer Workforce

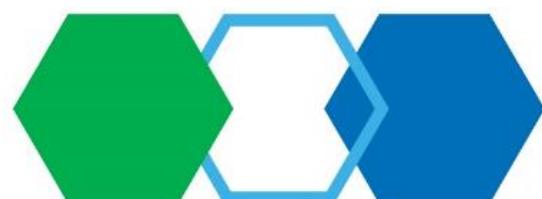
Our volunteers contribute so much to the community – bringing with them a wealth of experience, values and diverse backgrounds. As the manager of a team of volunteers, how do you make sure you're harnessing this potential while maintaining a safe and legal volunteering program?

Can you still engage someone if they've got a criminal record? How should you deal with an older volunteer in the time of a pandemic? What can you do on a small budget to make your workplace more accessible for people with disability?

This workshop-style webinar will use practical case studies to highlight the kind of issues you need to consider to build and grow a successful and diverse volunteer workforce.

This session will cover:

- Work health & safety obligations
- Anti-discrimination laws
- Screening checks
- Practical tips on how to balance your legal obligations while embracing a diverse volunteer workforce





Rob Jackson

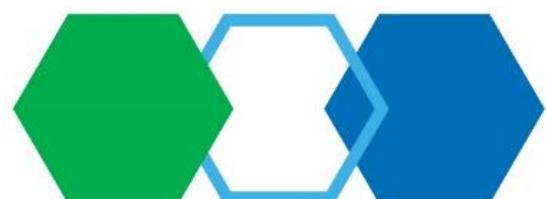
Director, Rob Jackson Consulting Ltd
3pm – 5pm

Rob Jackson is Director of Rob Jackson Consulting Ltd, a consultancy and training company that helps engage and inspire people to bring about change. Rob has more than 25 years experience working in the voluntary and community sector, holding a variety of strategic development and senior management roles that have focused on leading and engaging volunteers. Rob has run his company since 2011 working with a wide range of clients in the UK, Australia, New Zealand, Europe, the USA and Canada. Rob is co-author of *The Complete Volunteer Management Handbook* and *From the Top Down - UK Edition*.

Preparing for the Future of Volunteer Engagement after COVID-19

What are the implications for volunteering as we transition out of the global COVID-19 pandemic? What might this mean for how we have to change our approach to volunteer engagement?

This session will look at experiences around the world, including the hard-hit UK, to help you find some answers and consider what you need to do to succeed at volunteer engagement in our changed world.





Sharon Winks

Galent Management Consulting
5:40pm – 7pm

Sharon is a highly experienced and successful executive consultant and not-for-profit (NFP) Board Director with a career spanning over thirty years in both the public sector (including with the Commonwealth and Northern Territory Governments) and private sector (including Stanton Partners, WalterTurnbull, PricewaterhouseCoopers (PwC) and Galent Management Consulting), Chair and member of various NFP boards at a local and national level over 10 years, and a Graduate of the Institute of Company Directors.

Sharon has served locally and nationally on the boards for Variety the Children's Charity Northern Territory, the Automobile Association of the NT and Australia, Alzheimer's ACT, Heart Support Australia and now Marymead. She also provides ongoing governance and executive support in a volunteer and consulting capacity to a range of NFPs locally and nationally.

In the public sector, Sharon's career has included positions within the Australian National Audit Office and the Northern Territory Government, with experience spanning organisational restructures, job design, recruitment and selection training, shared services management, strategic and operational planning, HR strategy, evaluation and performance management frameworks, facilitation, secretariat and communications, change management, performance auditing, corporate governance and risk.

Not-for-Profit Board Governance in Practice

Now more than ever the roles and responsibilities of boards are under scrutiny. Directors are operating within an environment of increasing regulation and community and shareholder expectations. All directors must understand not only their legislative and regularity responsibilities but how they should operate to be effective in the governance role they are undertaking to deliver on the purpose of the NFP.

This session will provide directors of NFPs with an introduction to:

- Legislative and regulatory responsibilities of directors;
- ACNC and AICD NFP principles;
- purpose driven organisations and the challenges facing NFP directors;
- the key functions of a director;
- the role of directors in culture, strategy, risk, and compliance; and,
- attributes of effective governance.

