

# Updated ACT Legal Services Info Guide (due to COVID-19)

**This guide has been prepared by VolunteeringACT. Our Community Info Hub services are accessible via phone, email and website.**

**Info Line 02 6248 7988 (9am-5pm, Monday-Friday)**

**Email [info@volunteeringact.org.au](mailto:info@volunteeringact.org.au)**

**Visit [www.communityinfohub.org.au](http://www.communityinfohub.org.au)** to find more community services in the Canberra Region.

\*\* Please note that during the COVID-19 pandemic all services are subject to change with late notice.

\*\* All information in this document is current as of *Friday 9<sup>th</sup> October 2020*. This guide will be updated regularly to reflect changes in services.

## **Aboriginal Legal Service (NSW/ ACT)**

**02 6120 8800 Mon-Fri 9am-5pm**

ALS provides info and referral, legal advice and court representation to Aboriginal and Torres Strait Islanders in Canberra and Queanbeyan.

**Enquiries via phone and email only until further notice**

Website: [www.alsnswact.org.au](http://www.alsnswact.org.au)

## **ACT Pro Bono Clearing House (ACT Law Society)**

**02 6274 0300 Mon-Fri 9am-5pm**

Provides free legal advice on simple legal matters. Assists in determining a legal problem and the possible need for engaging the services of the Legal Aid Office or a private solicitor to solve it. Does not deal with family law matters.

**Appointments are currently on hold due to COVID-19**

Website: <https://www.actlawsociety.asn.au/for-the-public>

## **ANU Students Association Legal Service**

**02 6125 2444 Mon-Wed 9am-5pm**

Free and confidential legal advice to enrolled students.

**All student assistance and legal appointments now carried out online or by phone.**

To make an appointment, email: [sa.admin@anu.edu.au](mailto:sa.admin@anu.edu.au)

Website: <https://anusa.com.au/services/legal>

## Canberra Community Law

**Within Canberra 02 6218 7900, Outside Canberra 1800 445 665**

**COVID-19 related phone service operates Thurs 6-7pm**

Free legal advice information and advocacy to disadvantaged and vulnerable people in Canberra.

**All enquiries are by phone only.** Email: [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)

Website: [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)

Canberra Community Law services include:

- **Disability Discrimination Law**  
**02 6218 7900 Mon-Fri 9am-5pm**  
Free legal service assisting people who have been discriminated against on the basis of their disability as recognised under legislation.  
Email: [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)
- **Housing Law & Social Security Law**  
**02 6218 7900 Mon-Fri 9am-5pm**  
Information and advocacy in private and public tenancy / Centrelink / Social Security and Legal Aid appeals.
- **Dhurrwong Aboriginal Human Rights Program**  
**02 6218 7900 Mon-Fri 9am-5pm**  
Legal help and representation to Aboriginal and Torres Strait Islander communities with housing, Centrelink and race discrimination matters.
- **Night Time Legal Advice Service**  
**02 6218 7900 Tue nights 6pm-8pm**  
One-off service. Generalist legal service operating each Tuesday night only.  
Telephone on a first come first served basis.
- **Socio-Legal Practice Clinic (SLP) (Social Security Law)**  
**02 6218 7900 Mon-Fri 9am-5pm**  
To help people with housing and Centrelink problems who have high level of vulnerability and no supports. Offers legal and social work assessment with possibility of case management.
- **Street Law**  
**02 6218 7900 / 1800 787 529 (Free Call) Mon-Fri 9am-5pm**  
Generalist legal outreach service for people at risk of or experiencing homelessness. Help also available to clients living in Queanbeyan.  
Email: [streetlaw@canberracommunitylaw.org.au](mailto:streetlaw@canberracommunitylaw.org.au)

## Consumer Law Centre of the ACT (CLC)

**02 6143 0044 Mon-Fri 9am-5pm, after hours service on Wed 5:30-7:30pm**

Project of Care Financial Counselling Service. Provides free legal assistance and advice to low to moderate income consumers, primarily in the areas of Consumer Law e.g., credit, telecommunications and utilities, as well as general fair trading and consumer protection.

**Assistance preferred via phone. May accept face-to-face meetings where needed.**

Website: <https://www.carefcs.org/consumer-law-centre>

### **Environmental Defenders Office**

**0491 243 638 Mon-Fri 9am-5pm**

Independent community legal centre specialising in environmental law.

**Services accessed via phone and email until further notice.** Email: [info@edoact.org.au](mailto:info@edoact.org.au)

Website: [www.edoact.org.au](http://www.edoact.org.au)

### **Legal Aid ACT**

**02 6243 3411 Mon-Fri 8:30am-5pm**

Free legal advice and assistance regarding legal issues in civil, criminal and family law is available for all ACT residents, particularly those who are socially or economically disadvantaged. Legal representation is also available (means and merits tested).

**Appointments may be face to face or via phone depending on the client's needs.**

Website: <http://www.legalaidact.org.au/>

**A. Legal Aid Helpline**

**1300 654 314 Mon-Fri 9am-4pm**

**B. Domestic Violence & Personal Protection Order Unit**

**02 6207 1874 for appointments Mon-Fri 9am-4:30pm**

**C. Small Business Clinic**

**Appointments made through Legal Aid Helpline 1300 654 314 Thurs 2pm-5pm**

**D. Migration Clinic**

**Appointments made through Legal Aid Helpline 1300 654 314 Thurs 1pm-4pm**

Phone to make appointment or email: [migration@legalaidact.org.au](mailto:migration@legalaidact.org.au)

**E. Older Persons ACT Legal Service (OPALS)**

**02 6243 3436 by appointment**

**F. Youth Law Centre ACT**

**02 6173 5410 Mon-Fri 9am-5pm** Free legal and referral service for young people aged 12-25, who may need assistance or information on a range of legal matters. Email: [ylc@legalaidact.org.au](mailto:ylc@legalaidact.org.au)

### **South Eastern Women's Domestic Violence Court Advocacy**

**02 6299 3835 Mon-Fri 9am-5pm**

Support to women before, during and after court obtained ADVO's. Referrals to other services.

**Phone and online enquiries only.**

Website: <https://sewdvcas.net.au/>

### **Women's Legal Centre**

**02 6257 4377 Mon-Fri 9am-5pm**

Provides free, confidential telephone advice to women on legal issues. By appointment.

**Have resumed face to face appointments if needed.**

Website: <http://womenslegalact.org/>