

Updated ACT Legal Services Info Guide (due to COVID-19)

This guide has been prepared by VolunteeringACT. Our Community Info Hub services are accessible via phone, email and website.

Info Line 02 6248 7988 (9am-5pm, Monday-Friday)

Email info@volunteeringact.org.au

Visit www.communityinfohub.org.au to find more community services in the Canberra Region.

** Please note that during the COVID-19 pandemic all services are subject to change with late notice.

** All information in this document is current as of *Thursday 9th April 2020*. This guide will be updated regularly to reflect changes in services.

Aboriginal Legal Service (NSW/ ACT)

02 6120 8800, Mon-Fri 9am-5pm

ALS provides info and referral, legal advice and court representation to Aboriginal and Torres Strait Islanders in Canberra and Queanbeyan. **Enquiries via phone and email only until further notice.**

Website: www.alsnswact.org.au

ACT Pro Bono Clearing House (ACT Law Society)

02 6274 0300, Mon-Fri 9am-5pm

Provides free legal advice on simple legal matters. Assists in determining a legal problem and the possible need for engaging the services of the Legal Aid Office or a private solicitor to solve it. Does not deal with family law matters. **All services are provided over the phone or via email.** An application is required, which can be found on the website. **Please note, the Legal Advice Bureau service has been temporarily suspended.** Website: www.actlawsociety.asn.au/public-information/act-pro-bono-clearing-house

ANU Students Association

02 6125 2444, Mon-Wed 9am-5pm

Free and confidential legal advice to enrolled students. **All student assistance and legal appointments will now be carried out either online or by phone.** To make an appointment, email:

sa.admin@anu.edu.au. www.parsa.anu.edu.au

Canberra Community Law

Within Canberra 02 6218 7900, Outside Canberra 1800 445 665

Free legal advice information and advocacy to disadvantaged and vulnerable people in Canberra. **All enquiries are by phone only.** Email: info@canberracommunitylaw.org.au. Website: www.canberracommunitylaw.org.au

Canberra Community Law services include:

- **Disability Discrimination Law**
02 6218 7918, Mon-Fri 9am-5pm
Free legal service assisting people who have been discriminated against on the basis of their disability as recognised under legislation.
Email: info@canberracommunitylaw.org.au
- **Housing Law & Social Security Law**
02 6218 7977, Mon-Fri 9am-5pm
Information and advocacy in private and public tenancy / Centrelink / Social Security and Legal Aid appeals.
- **Dhurrawong Aboriginal Human Rights Program**
02 6218 7900, Mon-Fri 9am-5pm
Legal help and representation to Aboriginal and Torres Strait Islander communities with housing, Centrelink and race discrimination matters.
- **Night Time Legal Advice Service**
02 6218 7999, Tue nights 6pm-8pm
One-off service. Generalist legal service operating each Tuesday night only.
Telephone on a first come first served basis.
- **Socio-Legal Practice Clinic (SLP) (Social Security Law)**
02 6218 7977, Mon-Fri 9am-5pm
To help people with housing and Centrelink problems who have high level of vulnerability and no supports. Offers legal and social work assessment with possibility of case management.
- **Street Law**
02 6218 7995 / 1800 787 529 (Free Call), Mon-Fri 9am-5pm
Generalist legal outreach service for people at risk or experiencing homelessness. Help also available to clients living in Queanbeyan.
Email: streetlaw@canberracommunitylaw.org.au

Consumer Law Centre of the ACT (CLC)

02 6143 0044, Mon-Fri 9am-5pm

Project of Care Financial Counselling Service. Provides free legal assistance and advice to low to moderate income consumers, primarily in the areas of Consumer Law e.g., credit, telecommunications and utilities, as well as general fair trading and consumer protection. **Assistance provided via phone only.** Website: <https://www.carefcs.org/consumer-law-centre>

Environmental Defenders Office

02 6243 3460, Mon-Fri 9am-5pm

Independent community legal centre specialising in environmental law. **Services accessed via phone and email until further notice.** Email: info@edoact.org.au. Website: www.edoact.org.au

Legal Aid ACT

02 6243 3411, Mon-Fri 8:30am-5pm

Free legal advice and assistance regarding legal issues in civil, criminal and family law is available for all ACT residents. In particular, for those who are socially or economically disadvantaged. Legal representation is also available (means and merits tested). **Appointments are currently by phone only.** Website: <http://www.legalaidact.org.au/>

A. Legal Aid Helpline

1300 654 314, Mon-Fri 9am-4pm

B. Domestic Violence & Personal Protection Order Unit

02 6207 1874 for appointments. Mon-Fri 9am-4:30pm

C. Small Business Clinic

Appointments made through Legal Aid Helpline 1300 654 314, Thurs 2pm-5pm

D. Migration Clinic

Appointments made through Legal Aid Helpline 1300 654 314, Thurs 1pm-4pm Phone to make appointment, or email: migration@legalaidact.org.au

E. Older Persons ACT Legal Service (OPALS)

02 6243 3436, by appointment

F. Youth Law Centre ACT

02 6173 5410, Mon-Fri 9am-5pm Free legal and referral service for young people aged 12-25, who may need assistance or information on a range of legal matters. Email: ylc@legalaidact.org.au

South Eastern Women's Domestic Violence Court Advocacy

02 6299 3835, Mon-Fri 9am-5pm

Support to women before, during and after court obtained ADVO's. Referrals to other services. **Phone and online enquiries only.** Website: <https://sewdvcas.net.au/>

Women's Legal Centre

02 6257 4377, Mon-Fri 9am-5pm

Provides free, confidential telephone advice to women on legal issues. By appointment. **Phone and online enquiries only.** Website: <http://womenslegalact.org/>